Technical Article

LEVITON

Exporting Sapphire™ 7" Touch Screen Log Files

Product: Sapphire 7" Touch Screen   **Article ID:** 02032014-DB/KA-01
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Summary: This article describes the process for exporting log files from the Sapphire 7" Touch Screen to a USB drive.

Information:
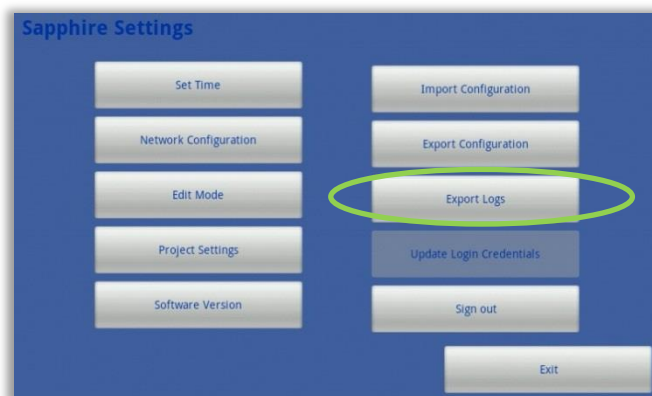
1. **Access the Administration Menu**
   - Press and hold Date/Time on the Sapphire Touch Screen interface to access the administration menu. Sign in using default username: administrator and the default password: 1234.

2. **Export Log Files**
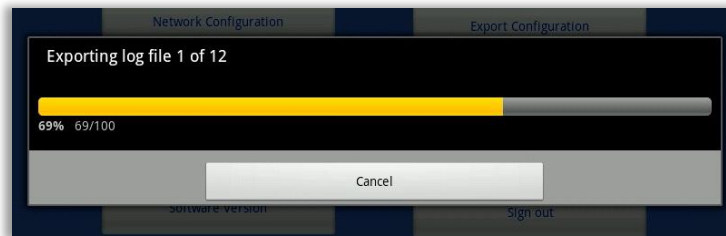   - Insert a USB drive into the USB connection on the Sapphire Touch Screen

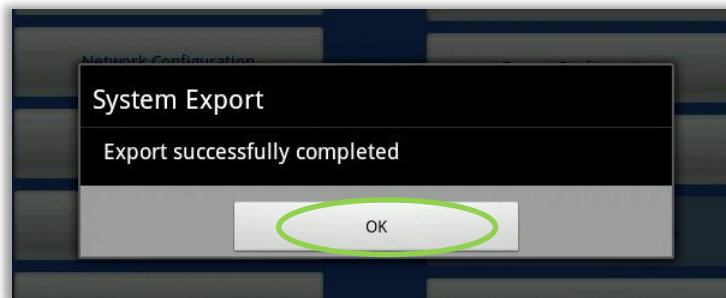   - Select Export Logs from the Sapphire Settings Menu

- A progress bar window will display showing the progress of the log export

- A status window will display once the export is complete. If you need to cancel the export press Cancel

- Press OK to return to the settings menu. A .zip file will be saved on the USB drive with the name Sapphire Log and the date the log was exported.

Contact: For questions or concerns, please call LES Technical Support at (800) 959-6004.